



**DEPARTMENT OF JUSTICE**  
CIVIL ENFORCEMENT DIVISION

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June 10, 2025

CAMI RESEARCH INC  
42 NAGOG PARK, SUITE 115  
ACTON, MA 01720

Re: FF4509-25  
STEVEN RHINE

Dear CAMI RESEARCH INC,

The Department of Justice has received a complaint regarding your business, which appears to concern your compliance with this state's recently enacted "**Right to Repair**" law OR Laws 2024, Chapter 69 §§ 1-7.

Effective January 1, 2025, the Act requires manufacturers of most consumer electronic devices to make repair tools, parts, and documentation available to consumers and independent repair providers, provided these are also made available to authorized service providers. Additionally, the Act prohibits "parts pairing"—the use of software that uses unique identifiers to restrict consumers or independent repair providers from repairing devices, degrade device performance, or trigger misleading warnings about unidentified parts.

The law applies to cell phones manufactured after July 1, 2021, and other consumer electronics manufactured after July 1, 2015. However, certain products—such as video game consoles, motor vehicles, medical devices, electric toothbrushes, and solar panels—are exempt from these requirements. You can review the full details of the law here: [https://www.oregonlegislature.gov/bills\\_laws/lawsstatutes/2024orLaw0069.pdf](https://www.oregonlegislature.gov/bills_laws/lawsstatutes/2024orLaw0069.pdf).

We kindly ask that you review your current policies and practices to ensure they comply with Oregon's new law.

Additionally, please address the complainant's specific concerns within the next 15 days. Your response should be emailed to [karen.a.taylor@doj.oregon.gov](mailto:karen.a.taylor@doj.oregon.gov), with our file number included in the subject line. Be sure to attach any documents that support or explain your response.

We recognize that disputes often involve multiple perspectives. After receiving your response, we may request additional information from either you or the complainant to clarify the issues and facilitate a resolution. While we will assist in working toward a mutually

agreeable outcome, please note that we cannot act as legal representatives or provide legal advice. If you have questions about your legal rights or obligations, we encourage you to contact an attorney.

Thank you for your attention to this matter.

/s/ Karen Taylor  
Consumer Complaint Specialist

Enclosure: Consumer Complaint

O2A